

Pharmacist User Guide

Version 3.2

Best Browsers to use the platform: Firefox 🍪 Google Chrome 🎯 Microsoft Edge 💽



Table of Content

<u>1.Introduction to Wasfaty</u>	2
1.1 What is Wasfaty?	2
<u>1.2 Login Page</u>	3
1.2.1 Login to Wasfaty CP	3
1.2.2 Forgot Password	4
1.2.3 Selecting Facility	5
2.Dispensing e-Prescription	5
2.1 Download an e-Prescription - step1	5
2.1.1 Search for Prescription	5
2.1.2 Download Prescription	6
2.1.3 Review Patients Information	6
2.1.4 Drugs Information	8
2.1.5 Drugs display name Typography	9
2.1.6 Partial Dispense	10
2.2 Authorization Prescription	11
2.2.1 Request Authorization - Step 2	11
2.2.2 Search for e-prescription- Step 3	11
2.2.3 Search information	11
2.2.4 Printing an e-Prescription and Patient Label	13
3.Support	13



1.Introduction to Wasfaty

What is Wasfaty?

Wasfaty is an e-Prescribing solution intended to enable physicians at the government primary healthcare centers and hospitals to electronically prescribe and allow patients to pick-up their prescriptions at private and public pharmacies in the Kingdom of Saudi Arabia. This solution provides an additional access channel that links hospitals and primary health care centers to private pharmacies so that patients can receive the drug form nearest pharmacy in their neighborhood for free.



Login Page

Accessing Wasfaty system requires the user to be equipped with a computer Accessing the Wasfaty community portal system requires the user to be equipped with a computer and an internet connection.

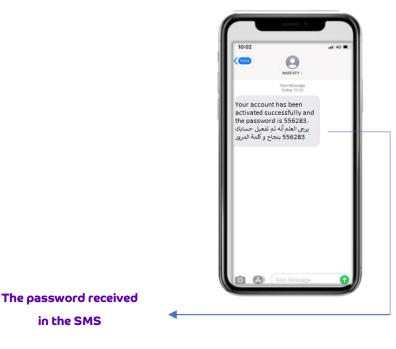
To get started, open the internet browser, and navigate to the following URL: https://cp.wasfaty.sa/

You will then be redirected to the Wasfaty CP Login page.

⁷For a good experience with Wasfaty service, we recommend you use the latest versions of these browsers (Microsoft Edge, Google Chrome, FireFox) taking into consideration that internet explorer browser is not fully supported by Microsoft anymore.

1.2.1 How can I login to the Wasfaty CP?

If you are logging in for the first time, you will receive an SMS on your registered mobile number which contains the password for login. The system will send an auto-generated activation code based on the user's preferred contact method. Once the facility admin account is activated, he/she can begin adding and assigning users to their resected facility.



(Fig 1)



If the user is registered, he shall enter the username and

password then click 'log in'.

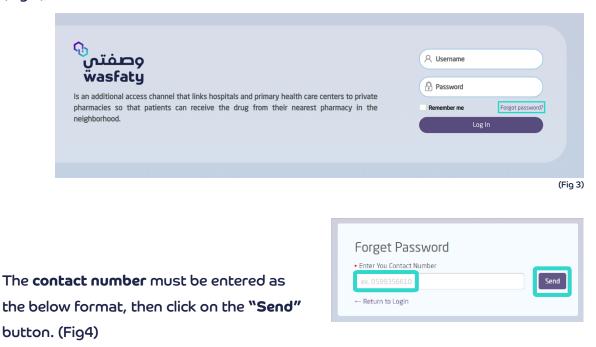
- 1- Username: The "National ID/ Igama ID"
- 2- Password: The number received via SMS



1.2.2

Forgot Password:

If the user is registered, and forgot his password, he can click on the **"forgot Password"** (Fig 3)



(Fig 4)

The user will then receive an SMS that contains the new password.



1.2.3 Selecting the Facility (pharmacy):

If the pharmacist works in more than one branch of the facility (Pharmacy), ensure that the correct facility (Pharmacy) name is selected at the login page. The pharmacist can click on the top left-hand side arrow to view all the Registered facilities (Pharmacies) related to him. (Fig 5)

وصفتی wasfaty	
Facility 1	Facility 1
L, Registration	Filter by Facility or Clinician
+ Add new Patient	FACILITY 2
Patient Registration	FACILITY 3
🗓 Patients Visits List	FACILITY 4
	(Fig 5)

Dispensing e-Prescription

Once the patient receives his e-Prescription from the physician, the patient should go to the pharmacy to dispense his/ her prescription.

To Dispense the prescription, you need to ask the patient for two mandatory things:

- 1- National/ Iqama ID
- 2- e-Prescription number (the patient will receive an SMS message that contains the e-prescription number after that physician's assessment)

Step 1

2.1 Download the e-prescription

To download the e prescription, click on "Download Prescription" under the eRx.Pharmacy tab from the top left corner of the page (fig 6)

eRx.Pharmacy
Download ePrescription
Prescriptions

(Fig 6)

2.1.1 Search for Prescription

You may search for a prescription by entering the National ID or Iqama ID. (fig 7)





2.1.2 Download Prescription

Upon entering the patient's name, the below form appears. Enter the eRx Number and click

"Download eRx" (fig 8)

	Test Test2 Test Show Active Drugs National ID: 01234567890 Age: : 75 years (Date Of Birth: 15/04/1945) Gender: Male	۲
eRx Number Please enter eRx Num	ber Download eRx	(Fig 8

2.1.3 Review Patient's Information

Once the eRx has been download, a note stating: "Prescription with Reference Number: ixxxxxx has been successfully downloaded" will appear.

You can review the patients' data to validate the prescribed medication. (Fig 9)

- 1-Show Active Drug: will show all Active Drugs that patient is taking right now.
- 2-Allergies: You can review all allergies registered for the patient.
- 3-Chronic Disease: You can review all Chronic Diseases registered for the patient.

nic Diseases:	
escription	Code
1 - Type 2 diabetes mellitus	E11
	E11 - Type 2 diabetes mellitus



After viewing the patient's request details, such as: diagnosis, chronic diseases, active prescription and personal information, select the drug from the given Trades for each Prescribed medication (the drugs prescribed generic medication), and review Physician's Instructions and Quantity per unit as prescribed. (Fig 10)

Drug	Instructions	Unit		Quantity	Dura	Batc	Indications	Actio
 ✗ Generic Drug: 379102-396-074 - (AMLODIPINE (AS BESYLATE) : 10 MG) TABLET OR CAPSULE [ORAL] ▲ Please, select one of the Trades below: 	Physician Instructions: Take 1 CAPLET(s), 1 Time(s) In The Morning per Day For 30 Day(s), Rout of admin: ORAL. کف 1 حبة,1 مرة (ات) في الصباح كل	Pa	CA	30 Prescribed Qty: 30 CAPLE T	30		N/A	1
Select Drug	يوم نمدة 30 يوم (أيام), طريقة الاستخدام: عن طريق الفم							

- The system will display an alert if there is any of the below interactions: (Fig 11)
- 1. Drug- drug interactions.
- 2. Interactions between prescribed drugs and active drugs.
- 3. Drugs and chronic diseases interaction.

 Activity Drug 0006-116604-03901 [A hypertension]) 	NAZOL 500 MG F.C. TAB] is not indicat	ed to any of these dia	agnoses (E11 [Typ	e 2 diabete	s mellitus],	I10 [Essential (p	rimary)
esoonseld : CCE-20325743							
rugs (4)							
rugs (4) Drug	Instructions	Unit	Quantity 🕑	Durati	Batch	Indications	Action

0



2.1.4 Drugs Information

• **Drug:** The list of drugs prescribed by the physician.

If a clinician entered a generic name for a drug, (pre-defined list) you must select an equivalent trade drug from the pre-defined list of trade/ commercial drug. (Fig 12)

Konetic Drug: 197539-015-092 - tetTANETHISOPIE 0.111/1/12/DIC ACD 211/0 CRAM TOPECAL Mease, select one of the Trades below. Select Drug. V OreB 397509-01501 - FUSZOPIE CREMM 156, Damler, ORMAN TUBE PACK TUBE, DORAM	Physician instructions: put 1 gram on the affected area twice a day Premotex instructors	Packs GRAM	10 Prescribed Dty: 10 GRAM	5	N/A	0 ~
0004-187503-01501 - FUSIBACT-B CREAM, 15G, 0.1%,2%, CREAM, TUBE PACK, TUBE, JAMJOOM PHARMACEUTICALS COMPANY - KSA						
0002-187503-01501 - FUSIDERM B CREAM, 15 G. 0.1%[2%, CREAM, TUBE PACK, TUBE, SPIMACD- KSA						
0198-187503-01502 - FUCICORT CREAM, 15G, 0.1%/2%, CREAM, TUBE PACK, TUBE, ALTERNATIVE						
0198-187503-01501 - FUCICORT 2% CREAM. 30G. 0.1%/2%, CREAM, TUBE PACK, TUBE, ALTERNATIVE						(Fig 12)

Drugs (1)						
✓ Trade Drug: claritt 250 mg film coated 250 mg film coated tablets (oral) 14°S, BLISTER PACK, ALTERNATIVE Code: 0083-148601-03901 ✓ Caarge Drug	Instructions Physician Instructions: Take 1 TABLET(s) ORAL, 1 Time(s) per Day For 30 Day(s). بنه 30 النامي (مار المراحية) المراحية (بال). • Dimensional instructions	Unit Packs TABLET Presorbed Unit: TABLET	Quantity	Duration Bat 30 Image: Constraint of the second	tch # Indications	Actions
						(Fig 13)

Instructions: Physician's instructions that describes the method for use in detail.

• **Unit:** Prior to selecting the trade drug, the system will show the unit as prescribed by the doctor (Tablet, Capsule, International unit, Drops, etc.). (Fig 13).

After Selecting the Trade Drug, the system will show the required dispense unit as the following:

- Packs, Bottles, Vials, etc.
- In the example (shown in the picture below) (Fig13): the required dispense unit is "1Pack"

The system will automatically round the dispensing dose to packs, according to how the drugs are configured in the system.



• **Quantity in dispensing:** when you select the available trade drug, you must select the needed quantity to be dispensed from the quantity dropdown list, as the default quantity after selecting the trade drugs becomes "Zero".

This is to make sure that you select the correct quantity that can be provided or as per the patient request up to the maximum prescribed quantity.

In the example above (Fig 12), the quantity is 30 units (tablets). After selecting the Trade Drug, the system will show the required dispense units as packs, bottles, etc.

In the Example below (Fig 13), the required dispense unit is by "Packs"

- **Duration:** The total number of days over which a drug should be taken. (Fig13)
- Batch #: It is an optional field to add the Drug package Batch number. (Fig13)
- Actions: You may click on 'Undo' to undo the previous action or 'Delete' to delete Only the item for partial dispense. (Fig 13)
- **Pharmacist Instructions:** You can add comments for the patient on how to consume the drug by clicking on "Pharmacist instruction" where a box will appear to add your comments. (Fig13).

ng	Instructions	Unit	Quantity	Duration	Batch #	Indications	Actions
	Physician Instructions: Take 10 MILLILITER (ML)(s), 2 Time(s) Before Meals per Day For 4 Day(s).	Packs BOTTLE	1	4		N/A	11 m
4 Change Drug	. هذ 10 مثلیتتر (متار S مرة (من) قبل الطعام على بورم لمدة 4 بورم (بوم)	Prescribed Unit MILLIUTER (ML)	(1 Packs = 1 BOTTLE) Presolited Qty: 80 MILLILITER (ML)				
hange Drug Justification	+ Pharmacist Instructions		Hestines (k), as histori ar (his				
Write your justification here.							
escribed Generic Drug: 105514-246-074 - (FRRACETARIOL: 150 MS/SML) SVRUP (SUGAR FREE) [DRAL]							
eStr. 0							

2.1.5 Drugs display name Typograph

Physician prescribed drugs will have typography cautions in the eRx pharmacy downloaded Looks alike/ sounds prescription screen if the prescribed medications are considered under **Looks alike/sounds alike (LASA)**, Hazardous, High alerted, (Fig 15)



Drug	Instructions	Unit		Quantity	0	Duration	Batch #	Indications	Actions
Hazardous Medication	Physician Instructions: Take 1 CAPSULE(s) ORAL, 1 Time(s) per Day For 30 Day(s).	Packs	CAPSULE	1	•	30		N/A	0
ef Change Drug	 المال (ع) بعد تعديق القرار مرة (ات) على يوم لمدة 30 يوم (أيام). + Pharmacist Instructions 	Prescribed Unit: CAR	PSULE	(1 Packs = 100 CAPSU Prescribed Qty: 30 CAP	tks = 100 CAPSULE) ribed (ty: 30 CAPSULE				
Change Drug Justification Write your justification here									
Prescribed Generic Drug: phenytein 100 mg [] Code: 175403-005-074 👔									
Refills: 0									
✓ Trade Drug: 20xin 2 High Alert Medication		Packs	CAPSULE	10	•	30		N/A	
M Gauge Drug Change Drug Justification	Time(s) Before Meals per Day For 30 Day(s).	Prescribed Unit: CA	PSULE	(10 Packs = 60 CAPSU Prescribed Qty: 60 CAP					
Write your justification here	Pharmacist Instructions								
Prescribed Generic Drug: ad/THROMYCIN 250 mg [] Code: 127402-006-074 ()									
Refills: 0									
✓ Trade Drug: furazole tab (diloxanide furoate 250 mg- metroNIDAZOLE 200 mg_) Tablets [oral] 20%, BLISTER PACK, ALTERNATIVE Code: 0086-187801-	Physician Instructions: Take 2 TABLET(s) ORAL, 1 Time(s) Before Meals per Day For 30 Day(s).	Packs	TABLET	3	•	30		N/A	0
11701 // Change Drug	المالوري المالي المالية المالية المالية المالية المالية المالية المالية المالية (التي المالية المالية المالية ا (أيام المالية المالية المالية المالية المالية المالية المالية المالية (أيام المالية المالية المالية المالية الم	Prescribed Unit: TAE	BLET		(3 Packs = 60 TABLET) Prescribed Qty: 60 TABLET				
Change Drug Justification	+ Pharmacist Instructions								
Write your justification here									

You can contact the support administrators to block the prescription if you notice any danger on the patient health from the prescribed medications.

2.1.6 Physician instructions conversion:

When you select between the available trades under for the prescribed medications you will notice that the drug dosage instructions get changed depending on the drug volume of the trade drug selected.

A Please, select one of the Trades below:	Physician Instructions: Take 5 M(G) ORAL, 1 Time(s) Before Meals per Week For 2 Week(s). کامین 5 میشیمرام عن طریق تشدیر 1 مدغ تی تصدیم 1 مدغ باسم ح ((سایس) ≄ Fharmacist Instructions	✓ Trade Drug: ramport is mg Him coated tablets [oral] 20% BUS TER PACK ALTERNATIVE Code: 9002-280007-03901	Physician Instructions: Take 1 TABLET(5) ORAL 1 Time(5) Before Heals per Weeks For 2 Week(5). 2 نمان 1 فرص عن طريق القبر 1 حرة (أما أيش العقبر عن السرع (السابع)
20'S, BLISTER PACK, ALTERNATIVE Code: 0302-280207-03901		Prescribed Generic Drug: ramipril 5 mg Film coated tablets [eral] Code 280207-039-074	

2.1.7 Show alternative drug:

In downloading an e-Prescription and selecting trade drugs from the dropdown list of the prescribed generic medications, you will see an option of showing alternative drugs that you can select in case you want to offer the patient an alternative drug rather than the drugs available in the list.

In case of selecting from the alternative drugs, it will be requested to enter the reason of selecting it



X Generic Drug: ramipril 5 mg Film coated tablets (oral) Code: 280207-039-074 Please, select one of the Trades below: Select Drug. Show Atternative Drug Show Atternative Drug Code: 0302-280207-03901 SOUS BLISTER PACK, ALTERNATIVE Code: 0302-280207-03901	Physician Instructions: Take 5 MG(s) ORAL 1 Time(s) Before Meals per Week For 2 Week(s). 2 أعدي 2 منظريق الطفر 1 مرة (ات أيش الطفريك أسيو 2 (سنيع) 		Physician Instructions: Take 5 MG(s) ORAL, 1 Time(s) Before Meals per Week For 2 Week(s). 2 عنول 5 سیلیمرام من طریق اشد 1 مرز (ت) قبل انطلام کار اسی عند 5 استول 7 سیلیم (سیل 2 سیل 2 سی
	Trade Drug: ranipril 2.5 mg Film coated tablets [oral] 20'S, BUSTE ALTERNATIVE Code: 0302-280201-03901 ALTERNATIVE Code: 0302-280201-03901 Alternative Drug reason. Select Alternative Drug reason. Change Drug justification Write your justification here. Presolved Generic Drug: ranipril 5 mg Film coated tablets [oral] Code: 280207-039-074 Refills: 0	R PACK. Physician Instructions: Take 2 TABLET(s) ORAL 1 Time(s) Before Meals per Week For 2 Week(s). کائرل 2 قرص من طریل طبر 1 مرة (م) قبل تلفیدی این استرو عمد 2 است و (م) استرو (م) قبل استرو استر	

(Fig 17)

Generics should be alternatives if configured as below:

- Same Active Ingredients
- Same Route of Admin

Generics are not an option for alternative if configured as below:

- Creams with different strength
- Ointments. (if Active ingredient and ROA is the same ointments could be an alternative for creams if a flag is checked at generic name level).
- Drug has special instruction.

Those are the exact trade drugs (same strength) mapped with generic order (BisOPROLOI 5mg tablet oral). If pharmacist does not have any of those trades, the pharmacist can dispense an alternative.

	X Generic Drug: bisOPROLOI 5 mg Film coated tablets [ORAL] Code: 133804-039-074 ▲ Please, select one of the Trades below:	Physician Instructions: Take 5 MG(s) ORAL, 1 Time(s) After Breakfast per Day For 30 Day(s). تناول 5 میلابجرام عن طریق الفی 1 مرق	Packs	MG	150 Prescribed Qty: 150 MG	30	N/A
	Select Drug	(ات) بعد الإفطار كل يوم لمدة 30 يوم (أيام).					
>h N.	<i>cardicor</i> (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, JAZEERA PHARMACEUTICAL INDUSTRIES (JPI)- KSA	Pharmacist Instructions					
[concor (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, ALTERNATIVE Code: 0192-133804-03901						





If pharmacist needs to show other alternatives mapped with ordered generics (BisOPROLOI 5mg tablet oral), he needs to click on "show alternative drug" checkbox.

Drugs (1)							
Drug	Instructions	Unit	Quantity 0	Duration	Batch #	Indications	Actions
✓ Trade Drug: selecta (bisOPROLOI) 5 mg Film coated tablets [oral] 30'5, BLISTER PACK, JAMJOOM PHARMACEUTICALS COMPANY - KSA Code: 0004-133804-03901	Physician Instructions: Take 1 TABLET(s) ORAL, 1 Time(s) After Breakfast per Day For 30 Day(s).	Packs TABLET Prescribed Unit: MG	0 • • • • • • • • • • • • • • • • • • •	30		N/A	1 n
Select Drug 👻	تناول 1 قرص عن طريق الفم,1 مرة (ات) بعد الإفطار كل يوم لمدة 30 يوم (أيام)		Prescribed Qty: 150 MG				
Show Alternative Drug	+ Pharmacist Instructions						
cardicor (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, JAZEERA PHARMACEUTICAL INDUSTRIES (JPI)- KSA Code: 0006-133804-03901							
selecta (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, JAMJOOM PHARMACEUTICALS COMPANY - KSA Code: 0004-133804-03901							
bisolol (bisOPROLOI) 5 mg Film coated tablets [oral] 30%, BLISTER PACK, ALTERNATIVE Code: 0257-133804- 03901							
Ph biscor (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, ALTERNATIVE Code: 0212-133804- 03901							
N. concor (bisOPROLOI) 5 mg Film coated tablets [oral] 30'S, BLISTER PACK, ALTERNATIVE Code: 0192-133804- 03901							
selecta 2.5 mg Film coated tablets [oral] 30'S, BLISTER PACK, JAMJOOM PHARMACEUTICALS COMPANY - KSA Code: 0004-133803-03901							
bisolol 2.5 mg Film coated tablets [oral] 30'S, BLISTER PACK, ALTERNATIVE Code: 0257-133803- 03901							
concor cor 2.5 mg Film coated tablets (oral) 30%, BLISTER PACK, ALTERNATIVE Code: 0192-133803- 03901							

(Fig 19)

Instruction is built based on the trade selected by pharmacist, also the quantity is calculated based on

the selected trade drug.

rug	Instructions	Unit	Quantity 0	Duration	Batch #	Indications
Trade Drug: Cardicor (bisOPROLOI) S mg Film coated tablets hal) 30'S, BLISTER PACK, JAZEERA PHARMACEUTICAL DUSTRIES (PI)- KSA Code: 0006-133804-03901 / Change Drug hange Drug Justification Write your justification here. scribed Generic Drug: OPROLOI S mg Film coated tablets [ORAL] Code: 133804-039-074 rfills: 0	Physician Instructions: Take 1 TABLET(5) ORAL 1 Time(5) After Breakfast per Day For 30 Day(5). تنزل 1 فرص عن طريق الفير 1 مرات) به بالطني على بعري لمدة 30 بين الفير (ينام) بعري 4 Pharmacket Instructions	Packs TABLET Prescribed Unit: MG	1 (I Packs = 30 TABLET Prescribed Oty: 150 MG	30		N/A
	Instructions	Unit	Quantity	Duration	Batch #	Indications
7 Trade Drug 2005, BLISTER PACK, ALTERNATIVE Code: 0192-133803- 3901 12 Change Drug	Physician Instructions: Take 2 TABLET(s) ORAL, 1 Time(s) After Breakfast per Day For 30 Day(s). تنون 2 قرص عن طريق نظير1 مرز (ت) به برافطان کل يوم نمه: 30 بوم (نام)	Unit Packs TABLET Prescribed Unit: MG	Quantity 2 (2 Packs = 60 TABU Prescribed Qty: 150 MG	30	Batch #	Indications N/A
Trade Drug [concor or 2.5 mg Film coated tablets [oral]] SOS, BUSTER PACK, ALTERNATIVE Code: 0192-133803-03901 Change Drug Alternative Drug reason. select Alternative Drug reason.	Physician Instructions: Take 2 TABLET(s) ORAL, 1 Time(s) After Breakfast per Day For 30 Day(s). تنون 2 قرص عن طريق نظير1 مرز (ت) به برافطان کل يوم نمه: 30 بوم (نام)	Packs TABLET	2 (2 Packs = 60 TABU Prescribed	30	Batch #	_
Change Drug Justification	Physician Instructions: Take 2 TABLET(s) ORAL, 1 Time(s) After Breakfast per Day For 30 Day(s). تنون 2 قرص عن طريق نظير1 مرز (ت) به برافطان کل يوم نمه: 30 بوم (نام)	Packs TABLET	2 (2 Packs = 60 TABU Prescribed	30	Batch #	_

Pharmacist User Guide Version 3.2



Pharmacists need to choose the reason for selecting the alternative drug.

Drugs (1)
Drug
✓ Trade Drug: concor cor 2.5 mg Film coated tablets [oral] 30'S, BLISTER PACK, ALTERNATIVE Code: 0192-133803- 03901
P Change DrugAlternative Drug reason.
select Alternative Drug reason.
Requested Strength is not available
Requested dosage form is not available
Patient can't swallow tablets or capsules
SFDA removed this strength or dosage form from market
Patient prefer/tolerate this dosage form
Others
(Fig 21)

Special instructions are coming from physician prescription. Pharmacist is still able to add his instruction and quantity is reflected per pack as prescribed by the physician.

Drugs (1)						
Drug	Instructions	Unit	Quantity 🛛 🔞	Duration	Batch #	Indications
 ✓ Trade Drug: rofenac 1% Gel [topical] 50G, TUBE PACK, SPIMACO- KSA Code: 0002-149918-04301 ✓ Change Drug Change Drug Justification Write your justification here. Prescribed Generic Drug: diclofenac sodium 1% Gel [TOPICAL] Code: 149918-043-092 Refills: 0 	Physician Instructions: Apply 2 time a day	Packs TUBE Prescribed Unit: TUBE	3	30		N/A

(Fig 22)



Instructions are created based on the selected Trade drug, and the quantity calculated based on the same selected trade drug. Also, you notice that the alternative drug can be dispensed.

Drug	Instructions	Unit	Quantity 🛛 🔞	Duration	Batch #	Indications
✓ Trade Drug: zovirax 200 mg/5ml Suspension [oral] 125ML, BOTTLE PACK, SAUDI INTERNATIONAL TRADING COMPANY LTD (SITCO)- KSA Code: 0040-102409-11101 Select Drug. ☑ Show Alternative Drug Zovirax 200 mg/5ml Suspension [oral] 125ML, BOTTLE PACK, SAUDI INTERNATIONAL TRADING COMPANY LTD [SITCO]-KSA Code: 0040-102409-11101 Virustat 200 mg Tablets [oral] 305, BUSTER PACK, CIGALAH GROUP- KSA Code: 0031- 102419-11701 clovir 200 mg Tablets [oral] 255, BUSTER PACK, ALTERNATIVE Code: 0079-102419- 11701 * 20virax 200 mg Tablets [oral] 255, BUSTER PACK, ALTERNATIVE Code: 0096-102419- 11701 * 20virax 200 mg Tablets [oral] 255, BUSTER PACK, ALTERNATIVE Code: 0096-102419- 11701 * 200 virax 800 mg Tablets [oral] 355, BUSTER PACK, SAUDI INTERNATIONAL TRADING COMPANY LTD (SITCO)-KSA Code: 0064-102401-11701	Physician Instructions: Take 20 MILLILITER (ML)(s) ORAL, 4 Time(s) per Day For 7 Day(s). بیو (اینار عن طریق انقر 4 مرذ (این) عن یو به ایم 5 مرد (اینار) به 7 میم (اینار)	Packs BOTTLE Prescribed Unit: MG	5 • (5 Packs = 5 BOTTLE) Prescribed Qty: 22400 MG	7		N/A
	Instructions	Unit	Quantity 🛛	Duration	Batch #	Indications
PACK, SAUDI INTERNATIONAL TRADING COMPANY LTD (SITCO)- KSA Code: 0064-102401-11701	Physician instructions: Take 1 TABLET(s) ORAL, 4 Time(s) per Day For 7 Day(s). تناول 1 قرص عن طريق الفر4 مرة (ت) كن يوم لمنة 2 يوم (بات)		1 (1 Packs = 35 TABLET) Prescribed Qty: 22400 MG	7		N/A
						(Fig 23

At pharmacy side, flexible drugs have the instructions exactly as how physicians write instructions in special instructions field. Pharmacists can add their own instructions to be printed on label. Also, notice that quantity is also presented per pack.

Drugs (1)						
Drug	Instructions	Unit	Quantity 🛛 🛛	Duration	Batch #	Indications
✓ Trade Drug: apigen 0.3% Eye ointment [ocular] 5G, TUBE PACK, SALEHIYA TRADING EST-KSA Code: 0008-120201- 03801	Physician Instructions: Instill in affected eye 2 times a day - نوئين ليصنية مرئين يوميا	Packs TUBE Prescribed Unit: TUBE	1 (1 Packs = 1 TUBE) Prescribed	7		N/A
Select Drug apigen 0.3% Eye ointment [ocular] 56, TUBE PACK, SALEHIYA TRADING EST-KSA Code: 0008- 120201-03801	+ Pharmacist Instructions		Qty: 1 TUBE			
gentacin 0.3% Eye ointment [ocular] 5G, TUBE PACK, ALTERNATIVE Code: 0075-120201-03801 gentamicin 0.3% Eye ointment [0CULAR] Code: 120201-038-072						
Refills: 0						

(Fig 24)



System auto-calculates the dose by volume unit (ml) and creates the instruction and quantity based on the selected Trade Drug.

Drug	Instructions	Unit	Quantity 🛛 🕯	Duration	Batch #	Indications
Trade Drug, Ventolin 5 mg/ml Nebulizing solution [Inhalation] 20ML, BOTTLE PACK, SAUDI INTERNATIONAL TRADING COMPANY LTD (SITCO)- KSA Code: 0064-124512- 20701 (archange Drug Change Drug, Justification	Physician Instructions: Inhale 1 MILLILITER (ML)(5) INHALATION, 4 Time(5) per Day For 5 Day(s). توجه اینکار منتر استشاقی 4 مرة (تا) علی بود است بود (تام) علی 5. Pharmadox Instructions	Packs BOTTLE Prescribed Unit: MG	1 (1 Packs = 1 BOTTLE Prescribed Qty: 100 MG	5		N/A
Write your justification here	استدر جياڙ اللخر //					

(Fig 24)

Possible Errors Messages:

If the generic is infinitely divisible and the trade is not divisible

1- Activity that contains Drug code (0085-106601-11701), Activity that contains Drug code (0085-106601-11701), The divisibility of selected trade is not matched with generic (Fig 25)

If the generic is infinitely divisible and the divisible factor of the trade is 0.25

1- Activity that contains Drug code (0085-106601-11701), Activity that contains Drug code (0085-106601-11701), The divisibility of selected trade is not matched with generic (Fig 26)

If the generic is infinitely divisible and the divisible factor of the trade is 0.5



If the divisible factor of the generic is 0.5 and the trade is not divisible

1- Activity that contains Drug code (0085-106601-11701), Activity that contains Drug code (0085-106601-11701), The divisibility of selected trade is not matched with generic

(Fig 28)



If the divisible factor of the generic is 0.25 and the divisible factor of the trade is 0.5

1- Activity that contains Drug code (0085-106601-11701), Activity that contains Drug code (0085-106601-11701), The divisibility of selected trade is not matched with generic

(Fig 29)

If the divisible factor of the generic is 0.25 and the trade is not divisible

1- Activity that contains Drug code (0085-106601-11701), Activity that contains Drug code (0085-106601-11701), The divisibility of selected trade is not matched with generic	(Fig 30
	ed with 🛛 🛪

2.1.6 Partial Dispense

1- Partial Dispense of the whole prescription

If the pharmacy does not have all the needed medications in the e-prescription, you can dispense the available medications only.

You will need to delete the drug that will not be dispensed by clicking the Delete icon \square (Fig 15)

3- Partial Dispense per prescription activities

If the pharmacy does not have the whole required amount for any of the drugs mentioned in the prescription, then you can select the available quantity from the dropdown list. The patient can then dispense the remaining amount in any other pharmacy (Fig 31)

✓ Trade Drug: 0006-115604-03901NM2QL 500 MG-FC TAL 202 So DM /G-HL OCASTE TARETS, BLISTER PRCK TABLET, JAZEERA PHARMACEUTICAL NOUSTRIES (JP) - KSA . Less Select Drug. Change Drug Justification Write your justification here. Prescribed Generic Drug: 116604-039-074 - Prescribed Generic Drug: 116604-039-074 - Prescribe	Physician Instructions: Take 1 TABLET(s), every 12 hour(s) For 30 Day(s), Rout of admin: ORAL مهر(s), تعار ad admin: ORAL الاسر المراقع (علاق) مراقع المراقع) مراقع المراقع (علاق). ♣ Phymodsi Instructions	Packs TABL Prescribed Unit: TABLET	3 v 1 2 3	30	N/A	
---	---	---------------------------------------	--------------------	----	-----	--

(Fig 31)



2.2 Authorization of Prescription

2.2.1 Request Authorization – Step 2

After Selecting the Trade drug and confirming the prescription, click on the

'Request Authorization' button to request for authorization. (Fig 32)

🔛 Request Authoriz	zation Cancel
	(Fig 32)

After selecting 'Request Authorization', the note "Authorization Sent Successfully" will appear.

2.2.2 Search for e-prescription – Step 3	eRx.Pharmacy
You can search for all the approved or existing prescriptions	-
by selecting 'Prescriptions' under the eRx. Pharmacy menu.	Download ePrescription
(Fig33)	Prescriptions
	(Fig 33)

You can search for all the approved or existing prescriptions by selecting **'Prescriptions'** under the **eRx. Pharmacy** menu. (Fig 34)

2.2.3 Search information

- **Patient:** Enter patient's name
- Form-to: The time interval in which the approval request was submitted.
- ID: A unique ID of the Transaction submitted by the pharmacist.
- **eRx Ref #:** A prescription number sent to the patient via SMS.
- Status: Select the claim status of the request from a dropdown menu.
 The status can be requested, approved, partially approved, rejected or cancelled.
- **Options:** Choose between dispense, edit, cancel or view details.

Search			
Patient Select Patient	From - to	ID End Date	
eRx Ref #	Status	chu bate	
	Select Status	•	
Q Search Reset			
			(Fig 34)



- Dispense: The pharmacist can dispense the medications accordingly by clicking on the Dispense \$\$
 "dispense" button at the end of the page
- Edit :/The request for authorization will be cancelled; when you try to Edit any of the drugs activities, a reason for the edit must be added from the available reasons in the dropdown list as in (fig 20). And a new form will appear auto-populated with the previously entered information, to be edited and resubmitted.
- **Cancel** *The request for authorization will be fully cancelled, when you try to cancel/ delete any of the drugs activities of/ Switch the page of the authorization request, a reason for the cancellation must be added from the available reasons in the dropdown list as in figure (Fig 35). The system, then, will bring the user back to an empty prescription form for downloading a new one.
- View Details : All details related to the prescription, such as: patient details, ordering clinician, diagnosis, drugs and other related details, and print the e-Prescription order.

Pharmacy Download ePrescription		Activity	Reason	
Prescription with Reference Number: 13877397 has been	en successfully downloaded.	232615-267-095 - (NICOTINE : 35MG (14 MG/24 HR)) TRANSDERMAL PATCHES [TRANSDERMAL]	Reason:	
		TRANSDERIAL PAICHES [TRANSDERIAL]	Select Reason	-
	Test Wasfaty Patient 🗦 Show Acti			
	National ID: 1234567800 (Date Of Birth: 28/05/1998)	9000000030692 - (AMOXICILLIN : 500 MG) CAPSULES (ORAL)	• Reason:	
			Select Reason	
	Weight: 66 Gender: Male		Drug not available	
		543001-117-074 - (CAFFEINE : 30 MG) (PARACETAMOL : 500 MG) (CODEINE PHOSPHATE : 8 MG) TABLETS [ORAL]	Medical error in prescription	
llergies:		Soona) (coocine most inter onla) model s [onne]	No enough quantity for drug	
Description		L	Rejected by patient	
112 - penicillins			Other reason Submit Rea	son Cancel
quest Details				
escription Date	+ Physician	Facility N		
escription Date	Rami - Ja		دەتە Nyah Khobar - يوغار قورۇ (Nyadı)	
escription Date				
escription Date 01/03/2020	Rami - Ja			
ecryclan Cate ag 105 2020	Rami - Ja			
ou (03.00.00 Cate Bou (03.00.00 Cate Diagnosis (1.) Cate Deschyton	Rami - Ja			
guest Details. excription Date. 02:05/2020 Diagnosis (1) Cole: Decolption Cole: Decolption Select Code - Oescription	Rami - Ja			
eorgana Gais escenza a Diagnosis (1) Cole: Decolytion 51 - Headache	Rami - Ja			
europon Sata BLO Scabo Diagnosis (1) Solo - Seculyton S- Headone Alert Cole - Description	Rami - Ja			
exception flate at Job 2000 International Control Cont	Rami - Ja			c
stranscharte	form (Aldge Aldge Instructions Physician Instructions Take 2 PMTCH(5), 2 Time(5) Before Dim	Uyun Kodur - Jaki (Juko (Ryud)	
exergence fore as r512020	form (• Adap	Unit Provide Unit Provide Prov	



2.2.4 Printing the e-Prescription and Drug Label for the patient

• You can print the e-prescription for the patient in his/ her preferred language (Arabic or English) by clicking on the printer icon at the top of the page. (Fig 36).

escriptio	n :NUP01-INS111-2020	061712124	44-494				🗹 Dispen
art 17/06/ d 27/06/2 tient Limit	82:10ab40d90b793e8 2020 11:12 020 11:12	eRx Ref # 19618253			Mohammad Contact Number NVA	Facility Nupco - Facility Contact I Jess	
s th. Paymer	nt Amount 132.5		80	Transactio more	n Date 17/06/2020 1	11250	
V - N/A COM/ DIAG	Code - Descrij	ation diabetes metilitu	5				
	Code - Desc		Details	Notes	Status	Financial	Indications
9361.81	ODES-4000013-33001 - NOV ODES-4000013-33001 - NOV DES-4000014L, 5 X 3ML UVML, 5 X 3ML UVML, 5 X 3ML Physician Presorated Data Physician Presorated Data Physician Presorated Data Physician Presorated Data Physician Presorated Data	30 IU/ML[70	Pharmacist: Mohammad - ana Ref #: 22712139 Duration: 10 Barch Number: Start Datef Time: 1.7006/2020 11:12 Physician Instructions: Take 1 INTERNATIONAL UNIT (UD)s). svery 3 hour(smore N/A Dispense Date/Time: 1.7006/2020 11:13	Denial: N/A Comments: N/A	Dispensed	Nat: - Patient Share: 0 Quantity: 1 PMCK	N/A
hysician C	omments						
104							

Paper Prescription

This is a function added in the system as a contingency plan to use eRx paper form whenever needed. You as a pharmacist will be able to dispense paper prescriptions whenever the function is activated by the system admins.

Once the function is activated, it will show up on the pharmacist side tabs as below:





Through the Paper prescription option, you will be able to dispense the required medications as per the paper prescription provided by adding all the needed form data then clicking on dispense.

Paper prescription Details:

- **Procedure code:** Up to 7 numbers Code entered by the doctor in the prescription provided from the patient.
- **eRx Number:** Up to 7 numbers unique Code Printed as a Prescription number.
- **Physician:** Drop down list for the available physicians in the system. Pharmacist should select the prescribing physician.
- **Date ordered:** Date of the prescription.
- Facility: Dropdown list of the selected physician facilities.
- Attached prescription: Attaching option to attach the prescription itself as a proof.

eRx.Pharmacy • Paper Prescription	
Patient	
Search by Locument. D / Iguna D / Contact Number + New Patient	
Paper Prescription Details	*
+ Providers Cole + Physician + Physician + Physician + Date Cole + Physician +	
Facility Attached Precurston Preve Select Updaw Attached Precurston	
Degrocis (0) Constant of the formation Constant of the formation	
Select Code - Description	•
- Drugs (D)	
• Orug name	0
Select Drug	•
Please select patient to enable drug field	
Citotot Cancol	
	(Fig 38

Note: Pharmacist can dispense only one drug per request.

• Drugs (0)	
Drug name	
	g: avoral 2% Shampoo [topical] 120ML, BOTTLE PACK, MIDDLE EAST PHARMACEUTICAL INDUSTRIES CO. LTD (MECP)- KSA Code: 0010-148805-09201 🔻
Instructions	C O Special Instructions ()
Wash	BOTTLE(s) 2 Time(s) Dose Timing per For Day(s), Route of Admin: TOPICAL + Add Dose
	• Total Quantity: 0.00 BOTTLE(s)



The pharmacist can't enter decimal numbers or letters while entering the duration of the selected drug.

)rug name									
Trade Drug: avoral 2%	Shampoo [topical] 120M	L, BOTTLE PACK, MIDD	LE EAST PHARMACE	UTICAL IND	USTRIES CO. LTD (M	ECP)- KSA	Code: 0010-14880	5-09201	•
Generic Drug: ketocon	azole 2% Shampoo [TOPI	CAL] Code: 148805-0	92-092						
structions 2	0								
							Special Instructions		
							special instructions	5 🕖	
Wash BOTT	LE(s), Time(s)	Dose Timing	per Day	For	4	Dav(s)	Route of Admin:	TOPICAL	+ Add Dose
				_					
					Max value must be 30				

(Fig 40)

The maximum number of days allowed for the treatment by days is 30 days.

Drug name											
	avoral 2% Shampoo Ig: ketoconazole 2%				IACEUTICAL INDU	STRIES CO. LTD (I	MECP)- KSA Co	de: 0010-148805	-09201		
nstructions	C	©					✓ Sp	ecial Instructions	0		
Wash	BOTTLE(s),	Time(s)	Dose Timing	per We		 Max value must :4	- 1	Route of Admin:	TOPICAL		+ Add Do
									• Total Quan	0.00	BOTTLE(s)

The maximum number of weeks allowed for treatment by weeks is 4 weeks.

Drug name									
Trade Drug: a	voral 2% Shampoo [t	opical] 120ML, BOTT	LE PACK, MIDDLE EAS	T PHARMACEUT	ICAL INDUSTRIES CO. LTD ((MECP)- KSA Co	de: 0010-148805-	09201	
Generic Drug	: ketoconazole 2% Sh	ampoo [TOPICAL] Co	de: 148805-092-092						
structions	C	O							
	~	U							
						∕ Sp	ecial Instructions	0	
					_	_			
Wash	BOTTLE(s),	Time(s) Do	se Timing per	Month	For	Month(s)	Route of Admin:	TOPICAL	+ Add Dos
						-			
					Max value must be 1	t			
								0	



The maximum number of months allowed for treatment is 1 month.

Procedure Code	 eRx Number 	 Physician 	Date Ordered
Please enter Procedure Code	Please enter eRx Number	Please Select	▼ 24/12/2020
Facility	Attached Prescription		O Sorry, date could not be in the future.
Please Select	+ Upload Attachment		

The selected ordered date cannot be in the future.

atient earch by Document ID / Iqama ID / Contact	: Number	0	+ New Patient	
aper Prescription Details				
Procedure Code	• eRx Number	Physician	Date Ordered	
Please enter Procedure Code	Please enter eRx Number	Please Select	₹ 27/10/2000	
Facility	Attached Prescription			
Please Select	+ Upload Attachment			

(Fig 44)

The pharmacist cannot upload the attachment if the file size larger than 4 MB, and the file type must be in pdf format.

you are going to dispense	66	Pack, are you sure ?
	non zero 2 digit number allowed	
		Ok Cancel (Fig 45)

When submitting the paper prescription, the user will see a confirmation pop up of the quantity to be dispensed, so that the pharmacist cannot dispense more than 99 packs and the dispensed quantity cannot be equal to zero.



					hanc				
البجراء : (io		ŵ	ىتى (ورة	وصد	سودج	بفالوصفة	احبارية لص	بيه!:جميع الحقول
Patient Informa									بانات المريض
Weight الوزن Hight مر -No		Sex العمر Liver disea	الجنس : - se	Patient ID		نم هوية المريض ۲۹۹ له دري ۲۹۹ له - ۲۹۹	patient fu		ىم المريض الثلاثي بإض الكلس - isease
Diagnosis				ىخىص		Allergy			حساسية
		n.	J						
Prescription De	اسـم الـ Name	بالمدين Indi	سالرمد catior	- cela Dosi	بالد 199	on and a second	نکرار لاستعما requency	Trade	فاصيل الوصفة لبســم التجاري من الد Varie by Pharmac, (يعيَّا من مُبل الصيد
PHC and doctor	Details مرالطييب	J Doctor	's ID	الطبيب	مورة	Hospital/PHC			بانات المرکز الص بم المستشفی / مرک
			Π		Ĩ				
Date: / / Time:	ناريخ: وقت:	ll Stamp	/Sign	ature					تم\ التوقيع
Pharmacy use (μ.			bi	وصفتم، فذ	شارکة فہ ،	بات الم	ستخدام الصيدا
Stamp/ Signature	-	, Pharmacist	sID	ية الصيدلي					بمالصيدلية Name ي
			Π	Ť					
مواقع الصيداية المنتسارك				، تتجاوز شمر پ- پ-	طبيب لا ج الورق ف الجزن	اليجـــراء بن كتابة وصفة خدام من قبل ال يب في النموذ. ولا يسمح بالصر رجاء التواصل مع	ن غيــر رمــز ل ٢٤ سـاعة ه ة و فترة الست من قبل الطب كامل الكمية و صرف الدواء الر	عفــة مــ وصفة خلا الموصوف احة الصرف لى بصرف شكلة في	لليمات هامة: ب يجب أن تحتوي كل و ن ين يتـــم مرف الور الحد الاعلى للجرعة لا يسمح يطلب إع يجب أن يلتزم الصيد مي حال واجهت م الحقة : أي كشط أو لا

Example for Wasfaty's paper prescription form (fig 46) .

(Fig 46)

Support:

If you have any questions or inquiries, we would love to hear from you on the below contacts:



<u>www.wasfaty.sa</u>







Best Browsers to use the platform: Firefox 🍪 Google Chrome 🧿 Microsoft Edge 📀